



## Myah Gerlach

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### EXPERIENCE

10/2016 – present

#### SENIOR AUDIT GROUP MANAGER

Detroit, MI

- Develop and lead a team by providing regular performance and development feedback and coaching
- Manage a team of audit professionals by providing regular performance and development feedback and coaching
- Take ownership of the finding follow-up and resolution process and work with auditees to make sure finding resolutions milestones are met
- Develop solid relationships with the Direct Channels (Online, Mobile) and ATM Senior Management teams
- Manage and monitor, the audit steps and ensure completion of documentation of audit work in a clear, concise, logical manner
- Promote and foster a cohesive team and positive work environment to encourage innovation, creativity, teamwork and quality auditing
- Promote and foster a cohesive team and positive work environment

03/2013 – 06/2016

#### SENIOR AUDIT ACCOUNTANT

Phoenix, AZ

- Assist with strengthening existing client relationships and developing new business opportunities by participating in sales meetings and working on proposals
- Oversee the duration and timing of fieldwork in accordance with management
- Shadow Partners and Audit Managers; learn how to develop your own book of business
- Invest in professional development through active participation in training sessions and networking events both internally and externally
- Some tax preparation work
- Interact directly with Partners on matters related to client and engagement management
- Perform a wide range of audit services

09/2007 – 12/2012

#### SENIOR AUDIT

Dallas, TX

- Performing audit procedures as assigned by supervisors
- Analyzing financial data from reports, general ledgers and statements
- Perform audit projects from planning to reporting and deliver a quality product in line with department standards
- Build and maintain key relationships with stakeholders, establishing a culture of engagement while adding value
- Stay up to date with evolving regulatory, industry and market events impacting the firm's risk organization
- Partner with other groups within Audit (Investment Bank, Commercial Bank, Consumer Bank, Asset Management, Technology, etc.) to ensure the delivery of a seamless program of audit coverage across JPMorgan Chase
- Ensures compliance monitoring is in place, including processes for management of operational risk, in accordance with Company and regulatory standards

### EDUCATION

#### CALIFORNIA STATE UNIVERSITY, LOS ANGELES

Bachelor's Degree in Accounting

### SKILLS

- Ability to build good business relationships with key stakeholders, including Audit Staff, Managers and Executive Management
- Strong analytical skills and attention to detail
- Ability to work independently, and acute professional judgment in order to escalate issues and present solutions to AVP, GABM, at the appropriate time
- Strong time and project management skills in order to execute multiple tasks at any given time
- Professional designation (i.e. CPA, CA, CIA, CISA) is considered an asset
- Ability to take initiative and work independently and in a team environment
- Deliverable-focused
- Deep understanding of internal audit practices and methodology, professional standards in order to assess and challenge appropriateness of audit scope, testing and conclusions

- Strong audit experience to plan and execute effective quality assurance programs and report on gaps in audit methodology, regulatory expectations and industry practices
- Ability to engage in difficult and/or confrontational conversations with people across all levels in order to influence behaviour and drive change across the Audit Division