

# Resume Sample for position «Documentation Controller»

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#### **EXPERIENCE**

### PROJECTS DOCUMENTATION CONTROLLER WITH ITALIAN

Chicago, IL

05/2016 - present

- Works closely with Order Management and Finance Team for disputes management
- Develop and maintain good knowledge of Rosemount products, model codes and continuous improvement
- Works closely with the Sales Engineers / Project Manager/ Engineer / Order Administrator in order to bring clarity, meet the agreed timeline
- Perform adequate documentation management and measurement
- Performs other related duties as assigned for the documentation department
- Identify areas of improvement
- Develop and maintain good knowledge of all correlated ERPs (JDE, Sharepoint, AutoCad, Oracle)

### 07/2013 – 11/2015 **DOCUMENTATION CONTROLLER WITH GERMAN**

New York, NY

- Develop and maintain good knowledge of all correlated ERPs (JDE, CRM, Oracle)
- Conducts risk analysis and provides valid solutions in order to mitigate the risk
- Develop and maintain Emerson documentation standard (layout and contents)
- Study drawings, specifications and product samples
- Communicates effectively in both oral and written communication (English, German mandatory)
- Respond effectively to documentation requests and queries from internal customers
- Collect, organize and control qualitatively the electronic documentation from Factories / COF and other sources

#### 10/2008 - 05/2013

#### **DOCUMENTATION CONTROLLER**

San Francisco, CA

- Perform adequate documentation management and reporting
- Work with operations manager/QA experts to set-up document templates and ensure that they are used within project
- Maintain and develop effective communication with the Sales Offices / Customers, Factories and Ede
- Perform minimal check for accuracy on the documentation sent to customer; liaise with PM/Direct sales on documentation type
- Collect and organize the electronic documentation from Factories and other sources in accordance with the business unit (BU) specific work instructions
- Control technical and management documents categories produced for the Project in accordance with
- Careful and meticulous in handling and managing in documentation and reporting submittal

#### **EDUCATION**

#### **INDIANA UNIVERSITY**

Bachelor's Degree in **Engineering** 

### SKILLS

- Effective management of Official Documents
- Accurate filing and record keeping
- Effective and timely management of customer correspondence
- Assist the project team with securing and documenting change orders
- General administration tasks
- Maintenance of network folder structures
- Admin cover for the other administrators
- Comply with Health & Safety Policies